

Meeting with the Ombuds

What to Expect at Your Initial Appointment with the Ombuds

Before [making an appointment](#) to meet with the Ombuds, you might want a better idea of what to expect. While your meeting may go in several different directions depending on your specific needs, below is a general outline of most initial meetings with the Ombuds.

First

Please fill out the [Ombuds intake form](#) before your first meeting. This completely anonymous survey helps us track how well the office is serving campus.

Step One: Introduction

The Ombuds will begin by briefly summarizing the purpose of the office, the nature of its confidentiality, and what the office can and cannot do.

Step Two: Context

The Ombuds will usually ask a few questions to better understand your background and perspective.

Step Three: Your Concern

Here, the Ombuds will ask directly about the concern(s) that brought you to the office. He may also ask clarifying questions and request additional information to frame the issue.

Stage Four: Underlying Issues

After discussing the surface concern, the Ombuds will help you explore any underlying issues that are generating tension or complicating relationships, helping you consider what a successful resolution will require

Stage Five: Options

In this stage, you and the Ombuds will discuss your potential options, weighing the positives and negatives of each from several perspectives

Stage Six: Next Steps

To close the initial meeting, you will discuss what you want to do next. This may include arranging additional meetings with the Ombuds, scheduling conflict coaching, preparing for mediation or a facilitated discussion, pursuing other channels, or seeking a resolution on your own.

To make your appointment with the Ombuds, please email ombuds@unlv.edu or call (702) 895-1823.